**YOHANA JOVANNI**

619-313-0307 | yjmehari@ualr.edu | github.com/yohanajovani | yohanamehari2050@gmail.com

### **Career Summary**

Motivated and detail-oriented Information Science student with a strong foundation in database programming, web development, and cybersecurity. Adept at problem-solving and developing efficient solutions for IT-related challenges. Certified in cybersecurity with hands-on experience in SQL, C++, HTML5, CSS, and Microsoft SQL Server. Passionate about leveraging technical skills to enhance business processes and optimize digital experiences.

### **Professional Experience**

**BD, Miramar** – Direct Equipment Assembler | 08/2018 - 08/2024

* Assembled and tested components for high-precision equipment using standard operating procedures.
* Ensured quality control through detailed inspections and troubleshooting of technical issues.
* Maintained equipment by completing preventive maintenance requirements.
* Organized work to meet demanding production goals and improved efficiency.

**San Diego Beach House, CA** – Cashier & Customer Service Representative | 01/2014 - 09/2016

* Provided exceptional customer service by engaging with customers and assisting with product selection.
* Processed transactions, handled cash, and maintained accurate records of sales.
* Addressed customer inquiries and resolved issues efficiently to enhance the shopping experience.
* Maintained an organized workspace and ensured product availability.

### **Technical Skills**

* SQL Database Programming (Microsoft SQL Server)
* Web Development (HTML5, CSS)
* C++ Programming
* Cybersecurity (Certified)
* Computer Networking
* IT Infrastructure & Cloud Computing
* Problem-Solving & Analytical Thinking
* Strong Interpersonal and Customer Service Skills

### **Certifications & Projects**

* **Cybersecurity Certification** – Verified knowledge in security principles, risk management, and data protection.
* **SQL Database Project** – Developed and optimized a relational database system using Microsoft SQL Server.
* **Web Development Portfolio** – Designed and implemented responsive websites using HTML5 and CSS.
* **C++ Programming** – Built functional applications focusing on data structures and algorithms.

### **Education**

**University of Arkansas at Little Rock** | Jan 2022 - Present  
 Bachelor of Information Science | GPA: 3.4

* Coursework in Database Management, Cybersecurity, Networking, Software Development, and IT Infrastructure.
* Gained hands-on experience in SQL, web development, and programming through academic projects.

### **Additional Skills**

* Adaptive learner with a passion for technology and innovation.
* Strong teamwork and leadership skills, capable of working in fast-paced environments.
* Experience in troubleshooting technical issues and providing IT support.
* Excellent written and verbal communication skills.